



KNOWSLEY
SAFEGUARDING
ADULTS BOARD

PREVENTION THROUGH PARTNERSHIP

Knowsley
Safeguarding Adults
Board

Business Plan
2023 -26

December 2023

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upon request.

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Introduction to the Knowsley Safeguarding Adults Board Business Plan

I am pleased to introduce the Business Plan for Knowsley's Safeguarding Adults Partnership Board.

This plan has been developed by the Boards business unit with the support of the subgroups of the Board and details the actions needed over the coming three years to deliver on the priorities that have been agreed for the Board.

The priorities were agreed by the Board after a range of multi-agency events and discussions and informed by the work to date in the subgroups and regional and national issues.

This plan will help Board members and partners to see clearly who is responsible for the actions. The Board will monitor progress of the plan at regular intervals in the coming three years.

What is meant Safeguarding adults?

The Care Act Statutory Guidance published in October 2014 under Section 14.7 describes adult safeguarding as:

“Protecting an adult’s right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent and stop both the risks and experience of abuse or neglect, while at the same time, making sure that the adult’s wellbeing is promoted including where appropriate, having regard to their views, wishes, feelings and beliefs in deciding on any action. This must recognise that adults sometimes have complex interpersonal relationships and may be ambivalent, unclear, or unrealistic about their personal circumstances.”

What is the Knowsley Safeguarding Adults Board?

The Knowsley Safeguarding Adults Board (KSAB) is a partnership of key agencies in Knowsley:

Statutory organisations represented on the KSAB:

- Knowsley Council
- NHS Cheshire and Merseyside
- Merseyside Police

Non-statutory organisations:

- Healthwatch Knowsley
- Merseyside Fire and Rescue Service
- National Probation Service
- NWAS (Northwest Ambulance Service)
- One Knowsley
- Livv Housing Group
- Mersey & West Lancashire NHS Trust
- Mersey Care

What do we do?

KSAB has overall responsibility for coordinating safeguarding adult matters. We seek assurance that agencies work in partnership to deliver services that protect an adult's right to live in safety, free from abuse and neglect.

The Board also seeks assurance that safeguarding practice is person-centred and outcome focused.

The work of Safeguarding Adult's Boards is directed by the [Care Act 2014](#)

The Act sets out the core purpose of the Board to make sure local safeguarding arrangements are effective and to take account of the views of the local community.

The three core duties of Safeguarding Adults Boards:

- It must publish a Business Plan for each financial year that sets out how it will meet its main objective and what the members will do to achieve this.
- It must publish an annual report detailing what the SAB has done during the year to achieve its main objective and implement its Business Plan, and what each member has done to implement the strategy as well as detailing the findings of any Safeguarding Adults Reviews and subsequent action.
- It must conduct any Safeguarding Adults Reviews (SAR) in line with Section 44 of the Care Act. A SAR is an in-depth review where someone dies or is seriously injured because of neglect and abuse. If you believe a case should be referred for a SAR, you should discuss this with you manager. Click [here](#) for more information and the referral form.

See Appendix 1. For an 'at a glance' overview of KSAB

The Three-Year Business Plan sets out:

- Our vision
- Our aims and objectives to achieve our vision
- How we will work towards our plan for 2023-24

Our Vision

The vision of the Safeguarding Adults Board is that all Knowsley residents live their lives free from violence, abuse, neglect and exploitation and their rights are protected. All safeguarding work is sensitive to and firmly rooted in respect for diversity as outlined in the [Equality Act 2010 \(legislation.gov.uk\)](#)

To do this, we follow the six key safeguarding principals:

- **Empowerment:** Presumption of person-led decisions and informed consent
- **Prevention:** It is better to act before harm occurs
- **Proportionality:** The least intrusive response appropriate to the risk presented

- **Protection:** Support and representation for those in greatest need
- **Partnership:** Local solutions through services working with communities
- **Accountability:** Accountability and transparency in delivering safeguarding

Our Aims

Stop abuse or neglect wherever possible. Prevent harm and reduce the risk of abuse or neglect to adults with care and support needs.

Safeguard adults in a way that supports them in making choices and having control about how they want to live.

Our Objectives

- Have an overview of safeguarding activity across partner agencies and to ensure there are integrated systems to support safeguarding work across Knowsley.
- Develop, review, refresh Multi-agency Safeguarding Adults Policy, Procedures and Practice Guidelines and ensure that all agencies providing or commissioning services to adults in Knowsley are given opportunity to sign up to and implement them.
- Ensure there is a robust multi-agency training strategy in place which is monitored by the Board. The strategy should include the promotion of various levels of training commensurate with safeguarding roles; an effective safeguarding service which incorporates principles of personalisation and prevention is dependent upon a well-trained, competent, motivated workforce.
- Ensure that safeguarding and quality are central to the commissioning process so that adults in need of care, support or treatment receive good quality, safe services in which they are treated with dignity and respect.
- Ensure that systems are in place to learn and share lessons from national and local experience and research to improve practice across all services.
- Develop strategies to deal with the impact of issues of race, ethnicity, religion, gender, gender orientation, sexual orientation, age, disadvantage and disability by abuse and neglect.
- To direct the work of the subgroups and to scrutinise and monitor that work to ensure compliance with its statutory obligations and delivery of the Business Plan.
- To work within a multi-agency Information Sharing Agreement agreed between all partners.
- Scrutinise the work of partner agencies and hold them to account. It is important that Board partners can challenge each other and other organisations where there is a concern that safeguarding responsibilities are not being fulfilled.

Our plan

This plan is built on the foundation of our vision and aims. The business intentions for our plan are grouped under the following priorities:

- 1. Making KSAB business fit for purpose.**
- 2. Learning and evaluating from experiences.**
- 3. Ongoing assurances that the work of the KSAB is having a positive effect to safeguarding Knowsley residents.**

The most effective way of safeguarding people is to involve them in deciding what care and support they need and to ask what outcome that they want.

Making Safeguarding Personal (MSP) is a national approach to promote responses to safeguarding situations in a way that enhances involvement, choice and control as well as improving quality of life, wellbeing, and safety. It is about seeing people as experts in their own lives and working alongside them to identify the outcomes they want.

The Care Act 2014 guidance requires adult safeguarding practice to:

- Be person led.
- Be outcome focused.
- Enhance involvement, choice, and control.
- Improve quality of life, wellbeing, and safety.
- Aim towards resolution or recovery.

The key focus is to develop a real understanding of what the person wishes to achieve, recording their desired outcomes and seeing how well these have been met.

KSAB has a key role to make sure partners understand the value of MSP and that they ask, listen, offer choice, and work together to achieve better outcomes.

Post pandemic, safeguarding adult concerns continue to increase, many of our partners and communities are facing complex challenges:

- Backlogs in delivery.
- Increase in volume of people needing health and social care intervention.
- Staff shortages in some areas.
- System pressures leading to gaps in support and blockages in move on.
- The cost-of-living crisis.

The quality of care provided continues to be an area of focus for the KSAB. The Board will monitor access to safe, quality services, information, and support, using data and community intelligence to underpin analysis that will be acted on to promote best practice.

Business Priority 1. Making KSAB Business fit for purpose

<p>Continue development of governance and business systems and processes that supply rigour and scrutiny across the partnership.</p> <p>Strengthen governance, links, and information flow between KSAB and other Boards/ Partnerships (Health and Wellbeing Board, Safeguarding Children's Partnership, Community Safety Partnership, Neighbouring SABS).</p> <p>Scrutinise the work of partner agencies and hold them to account. challenge each other and other organisations where there is a concern that safeguarding responsibilities are not being fulfilled.</p>	<p>Ensure safeguarding and quality are central to commissioning process so that adults at risk in need of care and support receive good quality, safe services in which they are treated with dignity and respect.</p> <p>Continue to engage with stakeholders (statutory and non-statutory) and the public, to develop ways to work together and raise awareness of safeguarding.</p> <p>Contribute to influencing national policy and practice through our active participation in regional and national networks and forums.</p> <p>Develop and direct subgroups to meet the needs of the Board Business and operational plan.</p>
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Business Priority 2. Learning and evaluating from experiences

<p>Coordinate, report and share learning from Safeguarding Adult Reviews and other reviews – ensure learning is embedded in practice.</p> <p>Ensure a prevention focus – Raising awareness of areas of Safeguarding and those relating to Safeguarding.</p> <p>Making Safeguarding Personal - Develop engagement with people with lived experience, residents, and staff so that their voices are not only heard but also influence practice and service planning.</p> <p>Support organisations to improve the quality and impact of the Safeguarding Practice and outcomes</p>	<p>Ensure there is a robust multi-agency training strategy in place which is monitored by the Board.</p> <p>Development of a communication and engagement strategy including engagement with communities. coordinate partnership activities that raise awareness of key safeguarding issues.</p> <p>Support a culture of challenge and assurance.</p>
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Business Priority 3. Ongoing assurances that the work of the KSAB is having a positive effect to safeguarding Knowsley residents

Use data, information, and intelligence to find risks and trends to formulate actions that respond to identified issues.

Issues will be presented to Board for feedback from members on what their agency has done to identify and address the risk.

Develop processes to Include the voice of the person with lived experience.

Effective QA processes will be in place to hold partners to account.

Development of systems for feedback regarding Safeguarding Activities and Board activities.

Appendix 1:

The Board at a glance

Purpose	Knowsley Safeguarding Adults Board has overall responsibility for coordinating safeguarding adult matters. We work together to protect an adult's right to live in safety, free from abuse and neglect. The work of Safeguarding Adult's Boards is directed by the Care Act 2014
Safeguarding Partners	Knowsley Council Cheshire and Merseyside NHS Merseyside Police Merseyside Fire & Rescue Service Healthwatch Knowsley Probation Service Mersey Care NHS Foundation Trust North West Ambulance Service One Knowsley Livv Housing Group Mersey and West Lancashire NHS Trust
Business Plan	Describes our business objectives which will help us to achieve our vision. It provides direction and continuity to our annual work plan. It embraces the 6 key principles (empowerment, prevention, proportionality, protection, partnership and accountability) set out in the Care Act 2014 .
Vision	The vision of the Safeguarding Adults Board is that all Knowsley residents their lives free from violence, abuse, neglect and exploitation and their rights are protected. All safeguarding work is sensitive to and firmly rooted in respect for diversity as outlined in the Equality Act 2010 (legislation.gov.uk)
Priorities 2023-24	<ul style="list-style-type: none"> • Making KSAB business fit for purpose. • Learning and evaluating from experiences • Ongoing assurances that the work of the KSAB is having a positive effect to safeguarding Knowsley residents.
Subgroups	Policy, Practice and Procedures Learning Partnership Community Intelligence and Performance
Independent Chair	Susan Redmond
Board Business Unit	Board Manager Learning and Development Leads x 2 Administrator