



KNOWSLEY

SAFEGUARDING ADULTS BOARD

PREVENTION THROUGH PARTNERSHIP

Are you concerned that someone may be experiencing or is at risk of abuse and neglect?

- Does the person have care and support needs? If so
- Is there a risk of abuse and neglect to the adult or others (Aged 18 +)

Safeguarding is the action taken to keep adults safe from abuse and neglect.



To raise a safeguarding concern:

www.knowsley.gov.uk

or follow the electronic link:

Knowsley Safeguarding Adults



If you're unsure that your concern meet

the criteria: **Call 0151 443 2600**

Multi Agency Safeguarding Hub (MASH)

or discuss with your agency safeguarding lead.

Is there an immediate risk to safety? If so, Dial 999

You can use this number to contact
Knowsley Adult and Children's Social Care
during working hours Monday - Friday, 9am-5pm.

Online referrals can be submitted anytime and
urgent concerns can be discussed with
Emergency Team outside of these hours:
0151 443 2600

*Knowsley Council adopts a zero-tolerance approach to the
abuse and neglect of adults and is committed to working
with all partners to prevent abuse and ensure that robust
arrangements are in place to respond when concerns arise.*

Actions to support when raising a concern:

- Discuss your concern with the adult at risk.
- Listen to the adult.
- Consider any concerns regarding mental capacity and ability to make informed decisions.
- Consider any previous safeguarding concerns.
- Ask for consent to share information.
- Make a note of the incident and any actions taken.
- Inform key people where possible.
- Always report suspicions or concerns.
- Ask for feedback when you raise a concern.